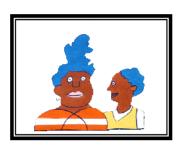
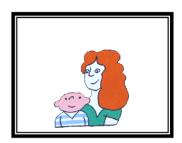
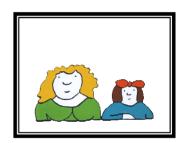
Hosgeldiniz

welcome letter









WELCOME!



like every human being you have rights – you can find your general rights on the information poster in your institution.

Besides here in our institution you have the right to talk about issues affecting you:

- you will be informed and involved in important discussions or decisions concerning your person (e.g. helping plan)
- you will be informed about changes (e.g. if new social workers come into the institution or leave the institution)
- you will be involved in agreements (e.g. childcare)
- you will be involved in the organization of free time activities
- you will be informed about the current work schedule of your social workers

In addition to the rights you have duties. It is important that you comply with our rules.

We expect from you:

- to deal respectfully with all co-inhabitants and social workers
- to cooperate with your social workers
- to comply with agreements
- the comply with group rules and house rules
- an active participation in order to achieve your goals



It is very important for us that you feel comfortable here. Therefore we encourage you to bring forward new ideas, wishes or complaints.

Please talk to us about your wishes or problems concerning your social workers or other children / teenagers. You will not always agree with your social worker's opinion but decisions will always be explained to you.

If you feel treated unfairly you have the right to complain. If you do not want to talk directly to your social workers, you can talk to the project manager or drop a letter in the letterbox for suggestions and complaints. The social workers show you exactly where to find the letterbox. This letterbox is emptied by the project manager only. Furthermore you have the right to submit a complaint to the management of Zukunft Bauen e.V. – Nicole Figge.

We wish you a great time here with us! Team of "Mutter-Kind-Projekt" and management

Nicole Figge



Wohnprojekt für Mutter und Kind

im Panke-Haus

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